



Trust Headquarters
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West Sussex
RH10 9BG

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www.secamb.nhs.uk

12th December 2025
Internal Ref: 251118
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Under the Freedom of Information Act 2000, please provide for your *Bank* workforce for FY 2024/25 (or the most recent 12 months):

- 1. Do you outsource payroll for Bank workers? If yes, name of provider.**
- 2. Your fee model for Bank payroll (e.g., per payslip, per hours processed, per timesheet, % of gross pay).**
- 3. The fee level actually paid (e.g., £ per payslip / £ per hour / £ per timesheet / %).**
- 4. Average number of Bank payslips per pay period and pay frequency (weekly/monthly).**
- 5. Any additional charges (off-cycle payments, corrections, pension retros, RTI re-submissions).**
- 6. If Bank payroll is delivered in-house, please confirm your internal cost per payslip (or best estimate) for Bank staff. Please provide any available contract end dates.**



Formal Response

The Trust confirms it holds / confirms it holds part of / does not hold the information you have requested.

Under the Freedom of Information Act 2000, please provide for your *Bank* workforce for FY 2024/25 (or the most recent 12 months):

- 1. Do you outsource payroll for Bank workers? If yes, name of provider.**

Yes. University Hospital Birmingham NHS Trust

- 2. Your fee model for Bank payroll (e.g., per payslip, per hours processed, per timesheet, % of gross pay).**

Per payslip

- 3. The fee level actually paid (e.g., £ per payslip / £ per hour / £ per timesheet / %).**

The Trust does not confirm whether it holds information matching this description. Compliance with the public entitlement to be informed – described under Section 1(1)(a) of FOIA2000 – would be likely to prejudice the commercial interests of the Trust. The duty to confirm therefore does not arise, as exempted by Section 43(3) of the same act.

- 4. Average number of Bank payslips per pay period and pay frequency (weekly/monthly).**

401 / Monthly

- 7. Any additional charges (off-cycle payments, corrections, pension retros, RTI re-submissions).**

The Trust does not confirm whether it holds information matching this description. Compliance with the public entitlement to be informed – described under Section 1(1)(a) of FOIA2000 – would be likely to prejudice the commercial interests of the Trust. The duty to confirm therefore does not arise, as exempted by Section 43(3) of the same act.

- 8. If Bank payroll is delivered in-house, please confirm your internal cost per payslip (or best estimate) for Bank staff. Please provide any available contract end dates.**

N/A



Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon