



Trust Headquarters
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12th December 2025
Internal Ref: 251117
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Under the Freedom of Information Act 2000, please can you disclose the following information:

1. The number of data breach incidents the service has had in the last three years (Broken down by financial years 2022/23, 2023/24 and 2024/25)

1a) Of those, how many were cyber incidents? (Broken down by years as above)

1b) Can these be broken down by year and by incident type? E.g. instances where data was emailed to the incorrect recipient or cases of loss/theft of devices containing personal data etc.? (Broken down by years as above)

2. How many compensation claims have been brought against the service for data breaches in the last three years (Broken down by financial years 2022/23, 2023/24 and 2024/25)

2a) Of those, how many were settled with compensation and how many were refused?

2b) How much has the service paid out in compensation for data breach claims in the last three years? (Broken down by years as above)

Formal Response



The Trust confirms it holds / confirms it holds part of / does not hold the information you have requested.

1. The number of data breach incidents the service has had in the last three years (Broken down by financial years 2022/23, 2023/24 and 2024/25)

1a) Of those, how many were cyber incidents? (Broken down by years as above)

1b) Can these be broken down by year and by incident type? E.g. instances where data was emailed to the incorrect recipient or cases of loss/theft of devices containing personal data etc.? (Broken down by years as above)

Trust response: The Trust provides information relating to reportable breaches within its Annual Report. The information requested is as illustrated below:

Financial Year 2022/2023

During this reporting period (April 2022 – March 2023) the Trust reported 2 breaches to the ICO, 1 related to a breach of confidentiality with the other in relation to a national cyber security attack although the Trust was not directly affected.

Financial Year 2023/2024

During this reporting period (April 2023 – March 2024) the Trust reported 5 breaches to the ICO, these related to a breach of confidentiality / data breach.

Financial Year 2024/2025

During this reporting period (April 2024 – March 2025) the Trust reported 1 breach to the ICO which related to a breach of confidentiality.

2. How many compensation claims have been brought against the service for data breaches in the last three years (Broken down by financial years 2022/23, 2023/24 and 2024/25)

2022/23 - 3

2023/24 - 0

2024/25 - 0

2a) Of those, how many were settled with compensation and how many were refused?

2 settled with compensation, 1 denied

2b) How much has the service paid out in compensation for data breach claims in the last three years? (Broken down by years as above)

Compensation is paid by NHS Resolution, not by the Trust. They hold this data.

Next steps



Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon