



Trust Headquarters
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RH10 9BG

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www.secamb.nhs.uk

14th November 2025
Internal Ref: 251037
Email:

Dear

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

I'm writing to you under the Freedom of Information Act to request the following data:

- 1. The number of reported incidents of racism/racist abuse towards staff by patients in 2022, 2023, 2024, and the first nine months of 2025.
Can the data be categorised in calendar years please.**
- 2. From the figures given in question 1., can you specify how many of the reported incidents were a) verbal and b) physical assaults please.
Can the data be split with a) and b) columns and categorised in calendar years please.**

Formal Response

The Trust confirms it holds the information you have requested.

I'm writing to you under the Freedom of Information Act to request the following data:



1. The number of reported incidents of racism/racist abuse towards staff by patients in 2022, 2023, 2024, and the first nine months of 2025.
Can the data be categorised in calendar years please.
2. From the figures given in question 1., can you specify how many of the reported incidents were a) verbal and b) physical assaults please.
Can the data be split with a) and b) columns and categorised in calendar years please.

Reported incidents of racism/racist abuse towards staff:

Year	Incidents	Verbal	Physical
2022	55	55	0
2023	53	51	2
2024	45	44	1
2025	41	39	2

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address:
FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon