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28th November 2025
Internal Ref: 251035
Email:

Dear Requester,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Please could you provide me with the following information:

Non Medical Non Clinical (NMNC) temporary agency spend for Ancillary, admin and clerical and corporate functions staff in the last 12 months.

Non Medical Non Clinical (NMNC) permanent agency spend for Ancillary, admin and clerical and corporate functions staff in the last 12 months.

A Breakdown by spend of suppliers used for NMNC agency staff in the last 12 months

Confirmation of the Framework you use for NMNC agency staff (eg Crown Commercial Services or Health Trust Europe.

Name of Procurement manager and their email address

Formal Response

The Trust confirms it holds the information you have requested.

Please could you provide me with the following information:



Non Medical Non Clinical (NMNC) temporary agency spend for Ancillary, admin and clerical and corporate functions staff in the last 12 months.

£361,057

Non Medical Non Clinical (NMNC) permanent agency spend for Ancillary, admin and clerical and corporate functions staff in the last 12 months.

£31,257

This is the spend associated with recruitment agency for permanent staff.

A Breakdown by spend of suppliers used for NMNC agency staff in the last 12 months

Adecco UK Ltd	£45,094
Hays Specialist Recruitment Ltd	£34,358
Hunter Healthcare Resourcing Ltd	£92,796
Huntress Search Ltd	£87
Keystream Group Ltd	£136,724
Venn Group Ltd	£51,999

Confirmation of the Framework you use for NMNC agency staff (eg Crown Commercial Services or Health Trust Europe.

The framework used is through the Crown Commercial Services Lot RM6277 (<https://www.crowncommercial.gov.uk/agreements/RM6277>).

Name of Procurement manager and their email address

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly



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involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://ico.org.uk/for-the-general-public/complaints/) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



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