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18th November 2025
Internal Ref: 251034
Email:

Dear

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Kieran has received several campaign emails referring to the Samaritans petition to government for emergency services and first responders to receive mandatory suicide prevention training.

He wanted to know if this is something you do anyway?

Formal Response

As part of the Trust's 2026/27 key skills programme (Key skills is our operational training programme that delivers essential skills to all frontline staff in a classroom environment to provide them with the competencies required to provide the best patient care), all staff will receive education in how to manage a patient who is experiencing suicidality.

In addition to this, staff are also able to access, Applied Suicide Intervention Skills (ASIST) training and Mental Health First Aid.

Next steps

Please note you will be able to source a lot of information which is made available on our website.



Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



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Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon