



Trust Headquarters
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West Sussex
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www.secamb.nhs.uk

31st October 2025
Internal Ref: 251001
Email:

Dear Requester,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

For the 6-month period ending 30th September 2025, can you please provide:

1. Total Framework Agency Spend for the below specialties:

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors

2. Total Off Framework Agency Spend for the below specialties:

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors

3. Total hours filled by Framework Agencies for the below specialties:

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors

4. Total hours filled by Off Framework Agencies for the below specialties:

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors



5. A list of all Framework Agencies utilized by the Trust for the below specialties and total number of shifts for each framework agency:

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors

6. A list of all Off Framework Agencies utilized by the Trust for the below specialties and total number of shifts for each Off Framework agency:

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors

7. The highest Framework Agency Charge Rate within your Trust for each of the below specialties:

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors

8. The highest Off Framework Agency Charge Rate within your Trust for each of the below specialties:

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors

9. A list of any agency (Framework and Off Framework) that have ongoing block booking arrangements for the below specialties within your Trust within the identified time frame (01.03.2025 – 30.09.2025):

- NHS 111 Health Advisors
- NHS 111 Clinical Advisors
- Nurse Assessors

Formal Response

The Trust confirms it holds part of the information you have requested.

For the 6-month period ending 30th September 2025, can you please provide:

1. Total Framework Agency Spend for the below specialties

- NHS 111 Health Advisors-
Not Applicable

- NHS 111 Clinical Advisors

£953,765

- Nurse Assessors
Not Applicable

2. Total Off Framework Agency Spend for the below specialties:



- NHS 111 Health Advisors
Not Applicable

- NHS 111 Clinical Advisors
Not Applicable

- Nurse Assessors
Not Applicable

3. Total hours filled by Framework Agencies for the below specialties:

- NHS 111 Health Advisors
Not Applicable

- NHS 111 Clinical Advisors
27,686 Hours

- Nurse Assessors
Not Applicable

4. Total hours filled by Off Framework Agencies for the below specialties:

- NHS 111 Health Advisors
Not Applicable

- NHS 111 Clinical Advisors
Not Applicable

- Nurse Assessors
Not Applicable

5. A list of all Framework Agencies utilized by the Trust for the below specialties and total number of shifts for each framework agency:

- NHS 111 Health Advisors
Not Applicable

- NHS 111 Clinical Advisors
CONNAUGHT RESOURCING LTD
HALLAM MEDICAL LTD
HAYS SPECIALIST RECRUITMENT LTD
MERCO MEDICAL STAFFING LTD
MEDICAL RESOURCE PARTNERS LTD
REED SPECIALIST RECRUITMENT LTD

- Nurse Assessors
Not Applicable



6. A list of all Off Framework Agencies utilized by the Trust for the below specialties and total number of shifts for each Off Framework agency:

- NHS 111 Health Advisors
Not Applicable

- NHS 111 Clinical Advisors
Not Applicable

- Nurse Assessors
Not Applicable

7. The highest Framework Agency Charge Rate within your Trust for each of the below specialties:

- NHS 111 Health Advisors
Not Applicable

- NHS 111 Clinical Advisors
£63.67 (inclusive of VAT)

- Nurse Assessors
Not Applicable

8. The highest Off Framework Agency Charge Rate within your Trust for each of the below specialties:

- NHS 111 Health Advisors
Not Applicable

- NHS 111 Clinical Advisors
Not Applicable

- Nurse Assessors
Not Applicable

G. A list of any agency (Framework and Off Framework) that have ongoing block booking arrangements for the below specialties within your Trust within the identified time frame (01.03.2025 – 30.06.2025):

- NHS 111 Health Advisors
Not Applicable

- NHS 111 Clinical Advisors
Not applicable

- Nurse Assessors

- Not Applicable



Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon