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Internal Ref: 250961  
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

### **FOI Request**

You asked us:

**I am writing to make a request under the Freedom of Information Act regarding Temporary Staff Management. Please can you complete the below questions.**

### **Sourced Staffing Arrangements**

**1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place**

**1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.**

**1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?**

**1d. Please provide the contract start and end date for the supplier (dd/mm/yy)**

### **Direct Engagement**



**2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution\*?**

**2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier\*\***

**2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable**

**2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)**

**2e. How much did the organisation pay the supplier in 24/25 (April 2024 to March 2025) for the provision of the direct engagement service?**

**2f. What type of Direct Engagement contract is in place between the trust and the worker? E.g. Fixed term, casual, zero hours etc.**

**2g. Are workers issued a P45 at the end of their assignment?**

**2h. Does your DE provider process DE payroll?**

**2i. If not, who is responsible for processing DE payroll?**

**2j. Who is responsible for inputting timesheet data into your DE solution?**

**2k. Who is responsible for inputting workers' bank details into the DE solution?**

### **Bank Management**

**3a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements \*\*\* If more than one supplier is used, please name all suppliers**

**3b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

**3c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)**

**3d. How much did the organisation pay the supplier(s) in 24/25 for the provision of the bank service?**

***\*This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model***

***\*\* e.g Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc***

***\*\*\*i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc***



## **Formal Response**

The Trust confirms it holds part of the information you have requested.

### **Sourced Staffing Arrangements**

**1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place**

Neutral Vendor arrangements following NHS Crown Commercial Framework

**1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.**

Velo - Doctors (Locums)

**1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff?**

Unknown

**1d. Please provide the contract start and end date for the supplier (dd/mm/yy)**

There is no overarching agreement. Requirements procured through CCS as required.

### **Direct Engagement**

**2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution\*?**

No

**2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier\*\***

N/A

**2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable**

N/A

**2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)**

N/A

**2e. How much did the organisation pay the supplier in 24/25 (April 2024 to March 2025) for the provision of the direct engagement service?**

£0

**2f. What type of Direct Engagement contract is in place between the trust and the worker? E.g. Fixed term, casual, zero hours etc.**

N/A

**2g. Are workers issued a P45 at the end of their assignment?**

N/A

**2h. Does your DE provider process DE payroll?**

N/A

**2i. If not, who is responsible for processing DE payroll?**

N/A

**2j. Who is responsible for inputting timesheet data into your DE solution?**

N/A

**2k. Who is responsible for inputting workers' bank details into the DE solution?**

N/A

### **Bank Management**

**3a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements \*\*\* If more than one supplier is used, please name all suppliers**

All Bank Workers are directly recruited by the Trust and not through any third party.

**3b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical**

N/A

**3c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)**

N/A

**3d. How much did the organisation pay the supplier(s) in 24/25 for the provision of the bank service?**

N/A

### **Next steps**

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**



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