



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref: 250921
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Please could I request the following information, in the past 12 months (from 1st August 2024 – 1st August 2025), how many 999 calls were received by SECamb?

How many calls were received with a reported condition of dizziness?

If available, how many of these dizziness calls were attended by an ambulance resource?

How many of these dizziness calls were attended to by an Advanced Paramedic Practitioner (APP) resource?

What percentage these dizziness calls were conveyed to hospital by a non APP resource?

What percentage of dizziness calls were conveyed or referred to hospital by an APP resource?

My rationale for requesting this information is that, I am a Trainee Advanced Paramedic Practitioner within SECamb and I am writing academic piece of work as part of MSc in Advanced Clinical Practice, surrounding the pre-hospital assessment and management of dizziness.

Formal Response

The Trust confirms it holds the information you have requested.



Please see attached spreadsheet.

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](http://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon