



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Internal Ref: 250915  
Email:

Dear,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

### **FOI Request**

You asked us:

**In 2024 the Royal Warrant and guidance for the Ambulance Service (Emergency Duties) Long Service and Good Conduct Medal were updated. These changes expanded the eligibility criteria to include additional staff who were not ambulance technicians, paramedics, and management.**

**I am interested in awards of the medal to staff outwith these “traditional” groups and wish to make a Freedom of Information request in this regard.**

**Could you please provide a numerical breakdown of the professional background or grade of your staff who have received the medal in the past two years, including (but not limited to) the following recipients:**

**Paramedics  
Technicians  
Management staff  
Emergency Care Assistants (or similar grades)  
Nurses  
Doctors  
Ambulance Control staff**

**etc.**



## **Formal Response**

Total numbers of SECAmb staff who have been presented with their Kings/Queen's medals for Long Service and Good Conduct in 2023 and 2024 are set out below.

Our 2025 awards ceremonies take place next month and will be the first year that colleagues in our Emergency Operations Centres will be presented with Kings Medals having previously not been eligible for this award.

Paramedics - 39  
Technicians - 44  
Management staff - 31  
ECA/ECSW - 4  
Nurses, Doctors and control room all - 0.

## **Next steps**

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon