



Trust Headquarters
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West Sussex
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www.secamb.nhs.uk

Internal Ref: 250909
Email:

Dear,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

I am writing to request information under freedom of information legislation, regarding your organisation's use of artificial intelligence (AI) technology/technologies.

I would be grateful if you could provide the following detail:

1) AI Systems in use

A list of tools, platforms or systems currently deployed or being piloted/trialled.

The purpose and function of each of the above.

The departments or services where these are operational.

2) Procurement and development

Details of any contracts, tenders or partnerships with external providers for AI solutions.

Total expenditure on AI related technologies over the past three financial years, broken down by year.

3) Governance and Ethical Oversight

Copies of, or information relating to, any internal policies, frameworks or guidance documents relating to the use of AI.

Any ethical review processes or risk assessments conducted prior to deployment.



Details of any group responsible for the oversight of AI use within your organisation.

4) Impact on Workforce

Any assessments, reports or internal communications regarding the impact of AI on staffing levels, job roles or workforce planning (including recruitment, redundancy).

Information on any roles that have been automated, restructured or made redundant due to AI implementation.

Details of any training, redeployment or upskilling initiatives offered to staff in response to the adoption of AI.

Any consultations with trade unions or staff representatives regarding AI-related changes.

5) Performance and Evaluation

Evaluations, audits or performance reviews of AI systems, as referenced in section 1.

Evidence of how AI systems have affected service delivery, decision-making or operational efficiency.

6) Data protection and privacy

Types of data used to train or operate AI systems, including whether this data is synthetic or not.

Measures in place to ensure compliance with data protection legislation, including the DPA 2018 and UK GDPR.

Procedures for handling bias, transparency and accountability in AI decision-making.

Formal Response

The Trust confirms it holds the information you have requested.

1) AI Systems in use

A list of tools, platforms or systems currently deployed or being piloted/trialled.

The purpose and function of each of the above.

The departments or services where these are operational.

An evaluation of Microsoft CoPilot to due to start once the Trust has completed a DPIA and developed an AI & Data Policy.

2) Procurement and development

Details of any contracts, tenders or partnerships with external providers for AI solutions.

Total expenditure on AI related technologies over the past three financial years, broken down by year.

We procure our CoPilot licenses via a Microsoft Enterprise Subscription Agreement.

This is the first year the Trust has procured licenses, currently 15 at an annual cost of £285 +VAT per license per year.



3) Governance and Ethical Oversight

Copies of, or information relating to, any internal policies, frameworks or guidance documents relating to the use of AI.

Any ethical review processes or risk assessments conducted prior to deployment.

Details of any group responsible for the oversight of AI use within your organisation.

No policies currently available, under development. The Trusts' Information Governance team will be responsible.

4) Impact on Workforce

Any assessments, reports or internal communications regarding the impact of AI on staffing levels, job roles or workforce planning (including recruitment, redundancy).

Information on any roles that have been automated, restructured or made redundant due to AI implementation.

Details of any training, redeployment or upskilling initiatives offered to staff in response to the adoption of AI.

Any consultations with trade unions or staff representatives regarding AI-related changes.

None undertaken so far as CoPilot is due to be evaluated.

5) Performance and Evaluation

Evaluations, audits or performance reviews of AI systems, as referenced in section 1.

Evidence of how AI systems have affected service delivery, decision-making or operational efficiency.

No information currently available.

6) Data protection and privacy

Types of data used to train or operate AI systems, including whether this data is synthetic or not.

Measures in place to ensure compliance with data protection legislation, including the DPA 2018 and UK GDPR.

Procedures for handling bias, transparency and accountability in AI decision-making.

No information currently available.

Next steps

Please note you will be able to source a lot of information which is made available on our website.



Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon