



Trust Headquarters
Nexus House
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Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

Internal Ref: 250904
Email:

Dear,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Please could you provide the following information for the most recent full financial year:

- 1. Whether the Trust engaged agency staff in any of the following roles:**
 - Paramedics
 - Technicians
 - Emergency Care Assistants (ECAs)
 - Ambulance Care Assistants (ACAs)
- 2. If so, the total spend on agency staff in each of these roles during the financial year**
- 3. The names of the agencies from which the Trust procured these staff and from which framework (Clinical and Healthcare Staffing Framework RM6281) or (Total Workforce Solutions III –Temporary Staffing Solutions)**



4. **The total number of hours covered by bank staff over the last 12 months, broken down by grade (e.g. paramedic xxx hours, technician xxx hours).**

Formal Response

The Trust confirms it holds part of the information you have requested.

Please could you provide the following information for the most recent full financial year:

- 1 **Whether the Trust engaged agency staff in any of the following roles:**

- **Paramedics**

Zero

- **Technicians**

Zero

- **Emergency Care Assistants (ECAs)**

Zero

- **Ambulance Care Assistants (ACAs)**

Zero

2. **If so, the total spend on agency staff in each of these roles during the financial year**

Zero

3. **The names of the agencies from which the Trust procured these staff and from which framework (Clinical and Healthcare Staffing Framework RM6281) or (Total Workforce Solutions III –Temporary Staffing Solutions)**

N/A

4. **The total number of hours covered by bank staff over the last 12 months, broken down by grade (e.g. paramedic xxx hours, technician xxx hours).**



FY 2024/25

	Hours
Paramedics	23,302.08
Technicians	13,110.55
Emergency Care Assistants	6,859.00
Total	43,271.63

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon