



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

Internal Ref: 250826
Email:

Dear,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements under the Freedom of Information Act 2000 as follows

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements under the Freedom of Information Act 2000 as follows

- 1. Number of MFDs (Multi-functional devices) & photocopiers at South East Coast Ambulance Services NHS Foundation Trust**
- 2. Name of Incumbent supplier**
- 3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace)**
- 4. Details of any extension options**
- 5. What framework / Route to market used**
- 6. Number of regular/desktop printers (in addition to above)**



7. Is there a support contract on above, if yes please state start/end date
8. Does the Trust have a Print Room
9. If yes to above, please advise (a) name of supplier (b) number of devices (c) contract end date (d) details of any extension options
10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour
11. What Print software does the Trust run
12. Your total annual spend on print
13. Who at the Trust is responsible for this contract

Formal Response

The Trust confirms it holds the information you have requested.

1. Number of MFDs (Multi-functional devices) & photocopiers at South East Coast Ambulance Services NHS Foundation Trust

68 MFDs.

2. Name of Incumbent supplier

Konica Minolta

3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace)

Equipment was installed at different times. We have negotiated with our incumbent supplier to ensure that all leased equipment will be co-terminus. The existing contract expires on 31st October 2025 with an option to extend (see Q4).

4. Details of any extension options

We are seeking a one year extension until 31st October 2026.

5. What framework / Route to market used

Crescent Purchasing Consortium Framework

6. Number of regular/desktop printers (in addition to above)



Konica Minolta provided 6 desktop printers.

7. Is there a support contract on above, if yes please state start/end date –

We have a cost per copy charge service agreement which encompasses maintenance, service, call-out and toner.

8. Does the Trust have a Print Room

No

9. If yes to above, please advise (a) name of supplier (b) number of devices (c) contract end date (d) details of any extension options

N/A

10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour

(a) Mono – 955,029 (b) Colour – 1,309,284

11. What Print software does the Trust run

MFDs use YSoft SafeQ provided via same contract with Konica Minolta.

12 Your total annual spend on print

The annual spend for print in 2024/25 was £88,099 including external printing.

13. Who at the Trust is responsible for this contract

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECAmb employees already in the public domain can be found via our website here: [About Us | SECAmb](#)

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an



internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://ico.org.uk/for-organisations/our-approach-to-regulation/complaints/) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon