NHS
South East Coast
Ambulance Service
NHS Foundation Trust

Trust Headquarters
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West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

Internal Ref: 250822
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

I'm writing to you today to request information regarding financial cost to the NHS of MSK disorders/injuries regarding paramedics within the South East Coast Ambulance Service.

If the information is available, could you please tell me (in relation to paramedics in the South East Coast Ambulance Service):

- **The total annual cost (£) for the past 5 years of MSK disorders/injuries. Including/accounting for factors such as absence, rehabilitation, time, shift cover, delayed/missed appointments, etc, (anything that is recorded as contributing to the overall cost of MSK disorders/injuries to the NHS).**

- **The average cost (£) per case of MSK disorder/injury for the past 5 years. Including/accounting for the same factors as the above request.**

Formal Response

The Trust confirms it holds the information you requested.

The Trust has recently provided you with a full response to a substantially similar request. The internal reference of that response is 250432.

As a result, the Trust will not now reconsider that same information for disclosure. This is provided for under Section 14(2) of the FOIA, covering repeat requests. The ICO also has a guidance page devoted to this which we have linked below:

https://ico.org.uk/for-organisations/foi/freedom-of-information-and-environmental-information-regulations/dealing-with-repeat-requests/

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.
We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the Information Commissioner's Office (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust