



Trust Headquarters
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www.secamb.nhs.uk

Internal Ref:
Email:

Dear

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

The Trust's HR department recently implemented a process of 'Triage Panels' to deal with appeal hearings under the Managing Health and Attendance Policy which was later scrapped.

I would like to know, during it's implementation, how many cases were 'triaged' in this way. I would also like to know what percentage of these cases were dismissed and what percentage of the cases were granted a hearing.

Formal Response

The Trust confirms it holds the information you have requested.

There were 8 appeals submitted in relation to the Managing Health and Attendance policy which were Triaged through the review process while it was in place – 12.5% of those progressed to an appeal hearing following review. The remaining 87.5% were not progressed at the point where triaging was in progress.

Next steps

Please note you will be able to source a lot of information which is made available on our website.



Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon