



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref: 250727

Email:

Dear Jordan,

Tel: 0300 123 0999

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Under the Freedom of Information Act 2000, I kindly request the following information regarding ambulance incidents related to pothole incidents:

- 1. Number of Patients Treated Due to Pothole-Related Injuries, categorized by:**
 - **Type of Road User:**
 - Cyclists
 - Motorcyclists
 - Car Drivers
 - Car Passengers
 - Pedestrians
 - **Year and Month: From January 2019 to the most recent available data.**
 - **Age**
- 2. Details of Injuries Sustained, if available:**
 - **Nature of injuries (e.g., fractures, lacerations, concussions).**
 - **Severity of injuries (e.g., minor, moderate, severe).**
 - **Description of injuries.**

Formal Response

The Trust confirms it holds the information you have requested and we have provided this in the attached spreadsheet. Please note that this information is obtained through a search of the word "Pothole" within the patient record, as such the injury/condition may not have been sustained due to a pothole.

Next steps

Please note you will be able to source a lot of information which is made available on our website.



Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address:

FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



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Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon