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Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Internal Ref:  
Email:

Dear,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

### **FOI Request**

You asked us:

**I would like to request additional information relating to the inspection and maintenance of any of the following systems under LOLER regulations:**

- **Patient lifting hoists / slings**
- **Bath hoists**
- **Stand aids**
- **Other disability hoists**
- **Track hoists**
- **Any other equipment used to lift people in a medical setting**

**Please could you provide the following information:**

- 1. Who currently provides the above-mentioned services?**
- 2. Is there an existing contract in place that governs the provision of these services?**
- 3. If so, when is the current contract due to expire?**
- 4. Is there an extension clause in the current contract?**
- 5. What is the current contract value annually?**
- 6. How was the contract awarded?**



7. **Who oversaw the contract award? Please provide a phone number / email address.**
8. **Is there any intention to release a tender for the above-mentioned services in the foreseeable future? If so, kindly provide an estimated timeline or relevant details.**
9. **If applicable, please provide information of which main contractor provides Hard FM services**

### **Formal Response**

The Trust does not hold the information you have requested.

We are an Ambulance Trust, and these questions appear to be more relevant to hospital/care home setting. We are required for compliance under LOLER for the following:

- Vehicle tail lifts
- Vehicle lifting ramps
- Goods lifts
- Passenger lifts
- Pallet trucks
- Forklift trucks

### **Next steps**

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.



Yours sincerely,

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon