



Trust Headquarters
Nexus House
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Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

Internal Ref: 250721
Email:

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

In light of this, I would like to revise my request under the Freedom of Information Act 2000 to cover a broader area. Please could you provide the following anonymised, statistical data for the RH4 2 postcode sector over the past 5 years (July 2020 – July 2025):

- 1. The total number of ambulance callouts to the RH4 2 postcode area, broken down by month or year.**
- 2. Where available, a breakdown of the general nature of these incidents using broad categories such as:**
 - **Welfare checks**
 - **Mental health emergencies**
 - **Alcohol- or drug-related incidents**
 - **Accidental injury**

If possible, the number of occasions where

-Paramedics were dispatched but no hospital transport occurred

-A referral to adult social services or mental health services was made



I am not requesting any personal, clinical, or identifying data - only summary statistics, which I understand are routinely provided by other NHS and emergency services in similar cases.

Formal Response

The Trust confirms it holds the information you have requested.

Please see attached spreadsheet.

With regards to providing analytical information, the Trust complies with the ICO Anonymisation Code of Practice. This stipulates that when providing information organisations adopt the use of part postcodes, for example BN12 4. By applying these parameters we are reducing the potential linking of data and making this identifiable.

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**