



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

5th August 2025
Internal Ref:
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

1. What is your whole Trust's IT spend for the following financial year?:
FY 2023/2024 (£):
FY 2024/2025 (£):

DEFINITION: Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:

- a) Your overall DMA score (on a scale of 1.0 to 5.0).
b) If readily available, the individual scores for each of the seven DMA pillars:
- Empower Citizens
 - Ensure Smart Foundations
 - Healthy Populations
 - Improve Care
 - Safe Practice
 - Support People
 - Well Led

DEFINITION: The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars, each scored from 1.0 (least mature) to 5.0 (most mature).



3. Based on your most recent HIMSS EMRAM and HIMMS INFRAM assessment/ self-assessment, please provide the following:

Which HIMSS EMRAM score have your Trust currently achieved (0-7):

Which HIMSS INFRAM score have your Trust currently achieved (0-7):

Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved:

Definitions:

Electronic Medical Record Adoption Model (EMRAM) – is an eight-stage model, scored from stages zero (least mature) to seven (most mature). At each stage, organisations need to demonstrate a progressive and eventual removal of paper, higher pervasiveness of use and compliance statistics, and an increasing reliance on automation and clinical decision support.

Infrastructure Adoption Model (INFRAM) – The eight-stage INFRAM measures the maturity of a healthcare facility's IT infrastructure across five areas: mobility, security, collaboration, transport and data centre.

Formal Response

The Trust confirms it holds part of the information you have requested.

1. What is your whole Trust's IT spend for the following financial year?:

FY 2023/2024: £15,907,275

FY 2024/2025: £16,110,496

2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:

a) Your overall DMA score (on a scale of 1.0 to 5.0).

The Trust submitted a score of 2.0 in 2024.

b) If readily available, the individual scores for each of the seven DMA pillars:

The Trust does not hold this information.

3. Based on your most recent HIMSS EMRAM and HIMMS INFRAM assessment/ self-assessment:

The Trust does not self-assess under the HIMSS framework and therefore has no recorded information to consider for disclosure.



Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](http://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon