



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref: 250703
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

I was wondering If I could request the full rank structure of the South East Coast Ambulance Service similar to the London Ambulance Service one https://www.whatdotheyknow.com/request/secamb_rank_structure#:~:text=Nicholas%20Potter%20left%20an%20annotation,!%20would%20request%20a%20review.

I was also wondering If the epaulettes could be included in if not it is totally fine.

Formal Response

The Trust confirms it holds the information you have requested.

Operational Leadership & Command within Frontline Operations



Rank	Image	Command Function	Role
Crown, Pip & Cartwheel		Accountable Officer	Chief Executive Officer
Crown & Cartwheel		Accountable Emergency Officer	Executive Director of Operations
2 Pips & Cartwheel		Strategic Commander	Deputy Director of Operations (9)
Pip & Cartwheel			Associate Directors of Operations* (8d)
Cartwheel			Heads of Operations* (8c)
Crown & Pip		Tactical Commander	Operating Unit Managers*



Rank	Image	Command Function	Role
Crown			Operations Managers, Operations Managers Clinical
3 pips		Operational Commander	Operational Team Leader, HART Team Leader, Emergency Operations Centre Manager
2 pips This rank recognises the second in command development role as a support role to operational commanders.		Non-Command Team Leader	Non-Command Trained Operational Team Leader

The policy and rank markings are currently under review so this may be out of date in the coming months.

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk) (ICO). Complaints to the ICO should be made within six weeks of receiving the



outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon