



Trust Headquarters
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Crawley
West Sussex
RH10 9BG

11th July 2025
Internal Ref: 250637
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

Hello, I am writing to you under the Freedom of Information Act 2000 to request the following information from your organisation. Please may you provide me with:

- 1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?**
- 2. How much you are paying annually for this contract, and where do you advertise for this tender?**
- 3. Who is the senior officer (outside of procurement) responsible for this contract?**

Formal Response

The Trust confirms it holds the information you have requested.

- 1. What software you are currently using to facilitate BACS payments & what is the date of the renewal for this contract?**

Oracle via Shared Business Services. Renewal due 31/12/2029

- 2. How much you are paying annually for this contract, and where do you advertise for this tender?**

Call – off from Public Sector Framework F15008 for Back Office Systems, Services and Support Agreement. Annual Value = £151,000



3. Who is the senior officer (outside of procurement) responsible for this contract?

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**