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Crawley  
West Sussex  
RH10 9BG

2025  
Internal Ref: 250624  
Email:

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

### **FOI Request**

You asked us

**Could you kindly publish data regarding referrals to all alternative to hospital or emergency department coming from your service e.g. primary per cutaneous coronary intervention, hyper acute stroke unit, same day emergency care.**

**Data range should cover the last 12 months grouped by month.**

**Date should be broken down into;  
Number of referrals to each provider  
Successful/unsuccessful referrals**

**Also, any common themes for failed referrals should be listed**

**To confirm, alternative to hospitals and specialist services would include;  
Paramedic Practitioners (PP)  
Urgent Care Hubs  
Primary care  
Community specialist services  
Hospital specialist service  
Consultant Paramedics  
Practice Development Leads**

**As listed in the South East Coast Ambulance Service Referral Policy.**

**In terms of emergency departments referrals this may include HASU and PPCI departments.**



## **Formal Response**

The Trust confirms it holds the information you have requested.

Please find attached workbook FOI 250624\_referrals

## **Next steps**

We publish a variety of information which may assist future enquiries relating to our service on our website – [www.secamb.nhs.uk](http://www.secamb.nhs.uk).

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](http://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon