



Trust Headquarters
Nexus House
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Crawley
West Sussex
RH10 9BG

2025
Internal Ref: 250606
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

I request that any data held for calls received by your Ambulance Trust where the reason for the call has been due to a chainsaw-related incident. Please could you share data for the last 10 years for all calls that are associated with use of a chainsaw.

Formal Response

The Trust confirms it holds the information you have requested.

I request that any data held for calls received by your Ambulance Trust where the reason for the call has been due to a chainsaw-related incident. Please could you share data for the last 10 years for all calls that are associated with use of a chainsaw.

Year	Hear and Treat	Call only	See and convey	See and treat	Grand Total
2017	0	0	Less than 10	0	Less than 10
2018	Less than 10	Less than 10	15	Less than 10	27
2019	Less than 10	Less than 10	17	Less than 10	33
2020	Less than 10	Less than 10	23	Less than 10	38
2021	Less than 10	Less than 10	23	Less than 10	42
2022	Less than 10	11	18	Less than 10	40
2023	Less than 10	Less than 10	20	Less than 10	31
2024	Less than 10	12	20	Less than 10	43
2025	Less than 10	Less than 10	Less than 10	Less than 10	20
Grand Total	22	61	146	46	275



Date range: 05/09/2017 - 31/05/2025

Count of calls where "chainsaw" appeared in the notes on the computer aided dispatch (CAD) system or on the electronic patient clinical record. Current CAD introduced from Sep 2017.

Hear and treat - where advice is provided and/or a referral to another service/provider is made over the telephone and no ambulance is deemed required.

Call only - where there is no further action required. This could be a duplicate call, cancelled by the caller or just information only.

See and convey - where an ambulance resource attends and conveys at least one patient to hospital.

See and treat - where an ambulance resource attends and no patients are conveyed to hospital.

* Data blurring at less-than-10: The Trust can confirm that this information exists. However, where an output represents fewer than 10 individuals or incidents in the period requested, we have not provided exact figures. This practice is known as data blurring, which serves to mitigate against the risk of possible re-identification of individual data subjects via data recombination (sometimes referred to as jigsawing). This risk is assessed in accordance with the Information Commissioner's Office (ICO) *Anonymisation Code of Practice*, in relation to Section 40(2) of the FOIA 2000

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](http://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon