



Trust Headquarters
Nexus House
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West Sussex
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2025
Internal Ref: 250604
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

FOI Request

You asked us:

I am conducting a research project into how public sector organisations procure cyber security services and enterprise software platforms. As part of this, I would be grateful if you could provide the most recent contract information you hold for the following areas:

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- **Microsoft 365 (Office, Exchange, SharePoint, Teams)**
- **Windows Enterprise**
- **Enterprise Mobility + Security (EMS)**
- **Azure services (committed or pay-as-you-go)**



4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

For each of the above areas, I kindly request the following:

- 1. Who is the existing supplier for this contract?**
- 2. What is the annual spend for each contract?**
- 3. What is the description of the services provided?**
- 4. Primary brand (where applicable)**
- 5. What is the start date of the contract?**
- 6. What is the expiry date of the contract?**
- 7. What is the total duration of the contract?**
- 8. Who is the responsible contract officer?**
 - Please include at least their job title, and where possible, name, contact number, and direct email address**
- 9. How many licences or users are included (where applicable)?**

Important Notes

- I do not request any technical specifications such as device models, serial numbers, IP ranges, or site-level infrastructure details that may pose a security or operational risk.**
- If full disclosure of named personnel is not possible under Section 40 of the FOI Act, I would still appreciate disclosure of job titles and generic contact information, such as a team inbox or switchboard extension.**
- If any commercial sensitivities under Section 43 apply, I respectfully request a clear explanation of the specific harm expected from disclosing aggregated annual spend or supplier names, especially where the contract has already been awarded.**
- This request is made in line with the principles of the Procurement Act 2023, which reinforces the importance of transparency and public access to contract information, particularly around supplier identity, contract value, and duration.**

Formal Response

The Trust confirms it holds the information you requested.



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Serving Our Communities**

Chair: Michael Whitehouse CEO: Simon Weldon

1. Who is the existing supplier for this contract?

Firewall –	Insight Direct UK Ltd
AV –	Chess Cyber Security Ltd
MS ESA –	Phoenix Software Ltd
MS Power BI –	Phoenix Software Ltd

2. What is the annual spend for each contract?

Firewall –	£107,000 +VAT
AV –	£175,000 +VAT
MS ESA –	£659,000 +VAT
MS Power BI –	included in above.

3. What is the description of the services provided?

Firewall –	License, subscription and support
AV –	License, subscription and support
MS ESA –	License, subscription and support
MS Power BI –	License, subscription and support

4. Primary brand (where applicable)

Firewall –	Information withheld on grounds of national security.
AV –	Information withheld on grounds of national security.
MS ESA –	Microsoft
MS Power BI –	Microsoft

The Trust has elected to withhold some information as exempt from disclosure, under section 24 of the FOIA. This section concerns exemption from the individual right to receive information from a public authority, for the purpose of safeguarding national security [S.24 (1)]. Emergency services such as SECamb are considered to be priority targets, for criminals seeking to execute a targeted or wider system cyber or infrastructure attack.

5. What is the start date of the contract?

Firewall –	10/2024
AV –	05/2025
MS ESA –	03/2025
MS Power BI -	03/2025

6. What is the expiry date of the contract?

Firewall –	10/2025
AV –	05/2029
MS ESA –	02/2028
MS Power BI -	02/2028

7. What is the total duration of the contract?

Firewall –	12 months
AV –	48 months
MS ESA –	36 months
MS Power BI –	36 months

8. Who is the responsible contract officer?

The Trust does not provide individual names or contact details in response to FOI requests. Contracts business enquiries can be sent to enquiries@secamb.nhs.uk, and do not require a responsible officer or role to be named. Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)

9. How many licences or users are included (where applicable)?

Firewall –	Approx. 105 devices
AV –	2650 devices
MS ESA –	All staff, approx. 4200
MS Power BI -	25

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator

South East Coast Ambulance Service NHS Foundation Trust



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