



13th June 2025
Internal Ref:
Email:

Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

Under the FOI act please can you provide the following information.

1. HSCN connectivity

a. Please can advise who is the existing supplier b. Contract end dates c. Total contract value d. Which framework this was purchased under e. Name of the contact responsible for this

2. SDWAN

a. Please can advise who is the existing supplier b. Contract end dates c. Total contract value d. Which framework this was purchased under e. Name of the contact responsible for this

Acronyms as below:

HSCN - Health and Social Care Network

SDWAN - Software defined Wide Area Network

Formal Response

The Trust confirms it holds the information you requested.

1. HSCN connectivity

- a. BT Global Services
- b. August 2026



- c. £48k exclusive of VAT
- d. CCS RM3808 Lot 1

2. SDWAN

No SDWAN services in use.

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECAMB employees already in the public domain can be found via our website here: [About Us | SECAMB](#)

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust