



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref: 250432
Email:

Dear ,

Tel: 0300 123 0999
www.secamb.nhs.uk

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

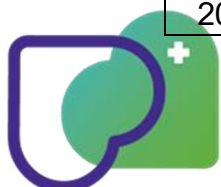
- 1. Financial cost of paramedic absences measured using FTE hours/days, caused by MSK disorders/injuries. Requesting this information for each of the past 5 years in the format of total cost per year, and average cost per absence.**
- 2. Number of cases of MSK disorders or injuries/number of absences caused by MSK in your paramedic workforce for each of the past 5 years.**
- 3. Your paramedic employee count for each of the past 5 years.**

Formal Response

The Trust confirms it holds the information you requested.

- 1. Financial cost of paramedic absences measured using FTE hours/days, caused by MSK disorders/injuries. Requesting this information for each of the past 5 years in the format of total cost per year, and average cost per absence.**

Year	Total Cost (£)	Total FTE Days Lost	Average Cost Per Absence (£)
2020	£546,596	5215	£1,834
2021	£623,319	5992	£1,407
2022	£737,154	6455	£1,857
2023	£647,606	6227	£1,722
2024	£651,693	5411	£1,747
2025	£371,919	3005	£1,823



2. Number of cases of MSK disorders or injuries/number of absences caused by MSK in your paramedic workforce for each of the past 5 years

Year	Total
2020	298
2021	443
2022	397
2023	376
2024	373
2025	204

3. Your paramedic employee count for each of the past 5 years.

Year	Total
2020	1312
2021	1436
2022	1628
2023	1786
2024	1936
2025	1989

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



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Chair: Michael Whitehouse CEO: Simon Weldon