



Trust Headquarters
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RH10 9BG

Internal Ref:
Email:

Tel: 0300 123 0999
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Dear ,

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

1. Please provide the "On" Framework Agency expenditure and total number of doctors/Nursing/AHP/HSS recruited through Agency for fixed term and Permanent positions during the period 1st January 2024 to 31st March 2025.

Your answer here:

2. Please provide the "Off" Framework Agency expenditure and total number of doctors/Nursing/AHP/HSS recruited through Agency for fixed term and Permanent positions during the period 1st January 2024 to 31st March 2025.

Your answer here:

3. Does your organization have an in-house Recruitment team to manage permanent requests, or is this outsourced to a Master Vendor or Neutral Vendor provider? If outsourced, please provide the name of the company.

Your answer here:

4. If the recruitment services are outsourced, what was the start date and expiry date of the contract with this provider?

Your answer here:

5. How many agencies are currently supplying the Trust for doctors'/AHP/HSS/ Nursing fixed term and Permanent recruitment, and what are their names?

Your answer here:

6. Who is the head of your procurement or Recruitment team responsible for approving framework agencies wishing to join your preferred supplier list? Please provide their contact details.

Your answer here:



Formal Response

The Trust confirms it holds part of the information you requested.

1. Please provide the "On" Framework Agency expenditure and total number of doctors/Nursing/AHP/HSS recruited through Agency for fixed term and Permanent positions during the period 1st January 2024 to 31st March 2025.

The total Trust "On" Framework agency expenditure for the period January 2024 to March 2025 was £2,980,492.

No doctors/Nursing/AHP/HSS staff have been recruited through agencies during this period.

These would be generic agency costs for short term shifts i.e. in our Emergency Operations Centres / NHS 111 contact centres for gaps in rota. The Trust recruits permanent staff directly and through our internal recruitment processes.

2. Please provide the "Off" Framework Agency expenditure and total number of doctors/Nursing/AHP/HSS recruited through Agency for fixed term and Permanent positions during the period 1st January 2024 to 31st March 2025.

The Trust had no expenditure of this type during the requested period.

3. Does your organization have an in-house Recruitment team to manage permanent requests, or is this outsourced to a Master Vendor or Neutral Vendor provider? If outsourced, please provide the name of the company.

The Trust manages permanent recruitment in-house.

4. If the recruitment services are outsourced, what was the start date and expiry date of the contract with this provider?

The Trust manages permanent recruitment in-house.

5. How many agencies are currently supplying the Trust for doctors'/AHP/HSS/ Nursing fixed term and Permanent recruitment, and what are their names?

The Trust uses only CCS Framework approved agencies if the need arises.

There is information relating to this framework and the approved suppliers published at this link:

<https://www.crowncommercial.gov.uk/agreements/RM6281/suppliers>

The Trust is currently using 5 agencies to provide clinical advisors, which includes nurses, paramedics and other AHP / Nursing staff. These are: Hays Specialist Recruitment Ltd, Hallam Medical Ltd, Merco Medical Staffing Ltd, Reed Specialist Recruitment Ltd and Connaught Resourcing Ltd.



The Trust does not currently have any agency doctors.

6. Who is the head of your procurement or Recruitment team responsible for approving framework agencies wishing to join your preferred supplier list? Please provide their contact details.

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon