



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref:
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear

The Trust is in receipt of your Freedom of Information Act 2000 (FOIA) request, thank you. This request has been assigned the internal reference quoted above; please ensure that you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

Request

- Please supply the total number of ambulance call-outs to Amazon (LCY3), Dartford, DA1 5PZ during each of the years 2020, 2021, 2022, 2023 and 2024.
- Please supply the reason for each of the call-outs.
 - If this is deemed too detailed/labour intensive for each of the five years, please only provide the reasons for *most recent* years (for example, 2023 and 2024).
- If there is an existing FOI request seeking call-out data to this address, please collate data which corresponds to that request.

Formal Response

The Trust confirms it holds the information you requested.

Request

- Please supply the total number of ambulance call-outs to Amazon (LCY3), Dartford, DA1 5PZ during each of the years 2020, 2021, 2022, 2023 and 2024.
- Please supply the reason for each of the call-outs.
 - If this is deemed too detailed/labour intensive for each of the five years, please only provide the reasons for *most recent* years (for example, 2023 and 2024).



- If there is an existing FOI request seeking call-out data to this address, please collate data which corresponds to that request.

Year	Cat1	Cat2	Cat3	Total
2020	0	0	0	0
2021	0	Less than 10	0	Less than 10
2022	Less than 10	Less than 10	Less than 10	Less than 10
2023	0	Less than 10	Less than 10	Less than 10
2024	Less than 10	Less than 10	Less than 10	Less than 10
Total	Less than 10	17	Less than 10	24

Date range: 01/01/2020 - 31/12/2024

Count of incidents where an ambulance resource arrived at scene.

Where incident location post code was DA1 5PZ and "Amazon" appeared in the location field.

* Data blurring at less-than-10: The Trust can confirm that this information exists. However, where an output represents fewer than 10 individuals or incidents in the period requested, we have not provided exact figures. This practice is known as data blurring, which serves to mitigate against the risk of possible re-identification of individual data subjects via data recombination (sometimes referred to as jigsawing). This risk is assessed in accordance with the Information Commissioner's Office (ICO) *Anonymisation Code of Practice*, in relation to Section 40(2) of the FOIA 2000

Next steps

We hope you find the information provided to be of some assistance.

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



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