



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref:
Email

Dear

Tel: 0300 123 0999

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

I am currently doing some academic work and I am looking the numbers of resources that arrive on scene of C1 incidents and if Critical Care Paramedics (CCPs) working remotely in the Emergency Operation Centre can reduce this.

I have some questions I hope you can answer.

- 1) When was the first time the slash codes “/CCDCDSS ** CCD - Clinical Dispatch Support - CCD clinically supports only one resource ** or /CCDResource ** CCD – clinically deemed only one resource is required. If further support is required on arrival, please call control on priority **” were used?**
- 2) What was the average number of ambulance resources that were dispatched to a C1 incident and arrived on scene monthly for 12 months before and 12 months after this slash code was introduced?**
- 3) When one of these slash codes is used what is the average number of resources that are dispatched to a C1 and arrive on scene?**
- 4) When these slash codes were used how many times was another resource requested from scene and what grade was requested?**

Formal Response

The Trust confirms it holds the information you requested.

Please see attached spreadsheet – FOI 250413_CCD Activity



Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](http://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



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Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon