



Trust Headquarters
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West Sussex
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25th June 2025
Internal Ref:
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear

The Trust is in receipt of your Freedom of Information Act 2000 (FOIA) request, thank you. This request has been assigned the internal reference quoted above; please ensure that you quote this number in any future correspondence.

We have now provided a formal response below. Please accept our sincere apologies for the delay and inconvenience you have experienced regarding the completion of this request. At the time of writing the Trust continues to receive high volumes of FOI requests, many of which are complex and time consuming. In this instance, the Trust has not responded within the required 20 working days, and for this we apologise.

FOI Request

You asked us:

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following. The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment**
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.**
- 3. Cloud Hosting- [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.**

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?**



2. **Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?**
3. **What is the annual contract value for each contract?**
4. **What type of cloud environment?**
 - **Private Cloud-** a distinct and secure cloud based environment in which only the specified client can operate.
 - **Public Cloud** - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
 - **Hybrid-** integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.
5. **What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.**
6. **What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.**
7. **When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.**
8. **What is the contract period in years? Please include whether the agreement has any extension periods?**
9. **What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,**
10. **Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.**

Formal Response

The Trust confirms it holds part of the information you requested.

Section 12(1) of the FOIA is a provision which allows a public authority to refuse to comply with a request for information where the cost of compliance is estimated to exceed a set limit known as the appropriate limit.

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

Please note that we have estimated that to provide a response to the request it will take us more than 30 hrs. This is calculated on the basis that we have more than 100 contracts between IT and procurement managing service agreements and maintenance and to go through all of them will exceed 18 – 24hrs limit thus exceeding the cost.

We would be able to provide a response if you could refine your request and be more specific to help us provide a response within the timeframe.



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Serving Our Communities**

Chair: Michael Whitehouse CEO: Simon Weldon

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](http://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



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