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Internal Ref:  
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Dear ,

The Trust is in receipt of your Freedom of Information Act 2000 (FOIA) request, thank you. This request has been assigned the internal reference quoted above; please ensure that you quote this number in any future correspondence.

### **FOI Request**

You asked us:

**Under a FOI request can we please have the following information.**  
**Total head count of employed staff on the 01st January and the 01st April every year between 2014 and 2025**  
**And the total head count on the same dates for staff employed in EOC and separately 111 and the same for patient facing staff**

### **Formal Response**

The Trust confirms it holds / confirms it holds part of / does not hold the information you requested.

**Under a FOI request can we please have the following information.**  
**Total head count of employed staff on the 01st January and the 01st April every year between 2014 and 2025:**

#### **All Staff Headcount**

Year	01-Jan	01-Apr
2014	3388	3457
2015	3515	3527
2016	3473	3339
2017	3425	3376
2018	3317	3336
2019	3625	3783
2020	4012	4012



2021	4335	4347
2022	4329	4323
2023	4437	4487
2024	4746	4853
2025	5112	5116

**And the total head count on the same dates for staff employed in EOC and separately 111 and the same for patient facing staff:**

### **EOC Headcount**

Year	01-Jan	01-Apr
2014	395	426
2015	430	441
2016	433	432
2017	491	487
2018	462	468
2019	512	504
2020	538	556
2021	592	585
2022	572	596
2023	571	573
2024	633	688
2025	705	716

### **111 Headcount**

Year	01-Jan	01-Apr
2014	205	201
2015	167	148
2016	154	146
2017	155	193
2018	203	208
2019	235	286
2020	322	358
2021	441	460
2022	462	453
2023	449	458
2024	418	467
2025	459	463



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## Patient Facing Headcount

Year	01-Jan	01-Apr
2014	1165	1155
2015	1217	1236
2016	1262	1267
2017	1262	1287
2018	1309	1248
2019	1302	1314
2020	1429	1395
2021	1567	1557
2022	1649	1611
2023	1765	1744
2024	1894	1884
2025	2090	2099

### Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response then in the first instance please contact Caroline Smart, Head of Information Governance, via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



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