



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Internal Ref:  
Email

Dear ,

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

The Trust is in receipt of your Freedom of Information Act 2000 (FOIA) request, thank you. This request has been assigned the internal reference quoted above; please ensure that you quote this number in any future correspondence.

We have now provided a formal response below.

### **FOI Request**

You asked us:

**Under the Freedom of Information Act 2000, I would like to request the following data:**

- 1. The total number of ambulance callouts for people aged 65 and over, broken down by year (2022, 2023, and 2024 where available).**
- 2. The number of ambulance callouts for people aged 65 and over that resulted in the patient being transported to hospital, broken down by year (2022, 2023, and 2024 where available).**
- 3. The number of ambulance callouts for people aged 65 and over that were explicitly recorded as relating to falls, fractures, or other household-related accidents, broken down by year (2022, 2023, and 2024). If recorded, please include details of the nature or cause of the accident (e.g., fall from bed, fall on stairs, etc.).**
- 4. The number of ambulance callouts involving immobile patients aged 65 and over, broken down by the location within the household where the patient was found (e.g., bedroom, bathroom, stairs), if recorded.**

**If possible, please provide the data in Excel or CSV format.**

### **Formal Response**

The Trust confirms it holds the information you requested.



The data output and explanatory note has been attached in your preferred format and supplied as part of this disclosure. Please see the document:

*FOI 250412 - Over 65 Ambs*

Please note, for part 3 of your request, the subset includes 'fall' only. 'nature or cause' of incidents is not reliably recorded.

Similarly, please note for part 4 of your request 'location where patient was found' is not reliably recorded within data available.

### **Next steps**

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response then in the first instance please contact Caroline Smart, Head of Information Governance, via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon