

Trust
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Email

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Dear

The Trust is in receipt of your Freedom of Information Act 2000 (FOIA) request, thank you. This request has been assigned the internal reference quoted above; please ensure that you quote this number in any future correspondence.

We have now provided a formal response below.

FOI Request

You asked us:

I am writing to request the following information under the Freedom of Information Act 2000:

- 1 . The average response time for an ambulance to arrive at the scene of a road traffic collision in your service area. Please provide this data for each of the last three calendar years, broken down annually.
- 2 The average time taken to transport patients from the scene of a road traffic collision to hospital, again broken down by year.
- 3 The total number of road traffic collisions your service responded to each year during the same time period. If possible, please categorise these by severity, such as: o Fatal o Serious injury o Minor injury
- 4 Any internal targets, standards, or performance benchmarks your service uses that relate to:

- o Response times to road traffic collisions
- o Time from incident to hospital arrival

Please provide the data in a spreadsheet format if possible.

Formal Response

The Trust confirms it holds part of the information you requested.

Response to parts 1 — 3 has been provided in the workbook attached as part of this disclosure:

FOI 250411 - Road Traffic Collisions

Please note, categorisation by severity is as relates to the category assigned to the call, with Category 1 being the most urgent for response. This is indicative of the severity of injury reported by the caller, but no direct correlation can be drawn to denote fatality, serious or minor injury, etc.

There is no internal performance benchmark specific to RTC response times, or specific to time from incident to hospital arrival.

All ambulance trusts in England are measured and report against 11 ambulance quality indicators (AQIs); response times to certain categories of calls are included in these, but not specific to RTCs.

You can read more about the AQIs here:

<https://www.secamb.nhs.uk/ambulance-quality-indicators/>

The page includes a link to monthly performance statistics which are published here:

<https://www.england.nhs.uk/statistics/statistical-work-areas/ambulance-qualityindicators/>

Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response then in the first instance please contact Caroline Smart, Head of Information Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the



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outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator

South East Coast Ambulance Service NHS Foundation Trust



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