



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref:
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

Request

You asked us:

I would like to request the following data for the calendar year 2024 at your trust.

- 1. Total number of identified cases of overpayment of an employee. (reasons could include LTFT being paid full time, erroneous pay band, employee continuing to be paid after employment had ended).**
- 2. Total cost incurred from the above.**
- 3. Total cost recovered from the above.**
- 4. If available, any data on the reasons for the errors being made (e.g. miscommunication with departments).**

We have processed your request under the Freedom of Information Act 2000 (FOIA)

Response

The formal Trust response follows.

The Trust confirms it holds the information you requested.

I would like to request the following data for the calendar year 2024 at your trust.

January 2024 – December 2024



1. Total number of identified cases of overpayment of an employee. (reasons could include LTFT being paid full time, erroneous pay band, employee continuing to be paid after employment had ended).

154

2. Total cost incurred from the above

£227,924.15

3. Total cost recovered from the above

£107,075.23

4. If available, any data on the reasons for the errors being made (e.g. miscommunication with departments)

The majority are late notifications, examples: leavers, changes in hours, role, USH percentage, sickness

Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: FOI@secamb.nhs.uk

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

The ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Usman Khan CEO: Simon Weldon