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The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

Request

You asked us:

This is an updated request using the FOIA Act in relation to hand over times at hospitals.

- 1. For each February in 2021, 2022, 2023, 2024 and 2025 - what were the average handover times broken down by individual hospitals Kent, Sussex and Surrey?**
- 2. What percentage of the handovers exceeded the 15 minute SLA; by individual hospital?**
- 3. What was the longest handover time experienced at each of the hospitals?**

If the information has already been released, please can you redact the information and send it to me please?

We have processed your request under the Freedom of Information Act 2000 (FOIA)

Response

The formal Trust response follows.

The Trust confirms it holds the information you requested.

Please see the information in the attached spreadsheet.

Next steps

We hope you find the information provided to be of some assistance.



Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: FOI@secamb.nhs.uk

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

The ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Usman Khan CEO: Simon Weldon