



Trust Headquarters
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West Sussex
RH10 9BG

Internal Ref:
Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

Regarding the provision of lone worker devices or apps within your Trust.

- **How many employees are defined as lone workers or high-risk staff?**
- **Who is your current provider of lone worker devices/apps?**
- **How did you procure the service (e.g. tender, direct award, framework)?**
- **If framework, which framework did you procure through (GCloud, NHS Framework or other)?**
- **How many devices/apps do you currently pay for?**
- **How much are you paying per device/app?**
- **What is the end date for your current contract?**
- **What is the name and job title of the person or persons managing your lone worker devices/apps?**

Formal Response

The Trust confirms it holds part of the information you requested.

- **How many employees are defined as lone workers or high-risk staff?**

18 employees are defined as lone workers.

As an emergency service, any front-line operative – including those who may work alone – utilises an Airwave radio device, supplied under a national contract. This incorporates staff safety technology as a secondary function.



- **Who is your current provider of lone worker devices/apps?**

MDH Wireless

- **How did you procure the service (e.g. tender, direct award, framework)?**

The Trust does not hold a record of this information.

- **If framework, which framework did you procure through (GCloud, NHS Framework or other)?**

The Trust does not hold a record of this information.

- **How many devices/apps do you currently pay for?**

There are three devices in use. There is no ongoing cost for these devices.

- **How much are you paying per device/app?**

There is no ongoing cost for these devices.

- **What is the end date for your current contract?**

The Trust is not party to any ongoing contract.

- **What is the name and job title of the person or persons managing your lone worker devices/apps?**

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECamb employees already in the public domain can be found via our website here: [About Us | SECamb](#)

Next steps

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.



Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk/for-organisations/about-the-ico/complaints-and-disputes/complaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](https://www.ico.org.uk/for-organisations/about-the-ico/complaints-and-disputes/complaints).

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon