



Internal Ref:  
Email:

Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Dear,

Tel: 0300 123 0999

[www.sectimb.nhs.uk](http://www.sectimb.nhs.uk)

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

### **Request**

You asked us:

**Please could I get the total number of emergency calls you have received from NHS sites to take a patient to A&E on the same site, from 1 November 2024 until 13 February 2025?**

**For each call, could I please get:**

- 1. The name of the NHS provider from which the call originated**
- 2. Which A&E they were taken to**
- 3. The reason the patient needed to be taken to A&E**

We have processed your request under the Freedom of Information Act 2000 (FOIA)

### **Response**

The formal Trust response follows.

The Trust confirms it holds / confirms it holds part of / does not hold the information you requested.

**Please could I get the total number of emergency calls you have received from NHS sites to take a patient to A&E on the same site, from 1 November 2024 until 13 February 2025?**

**For each call, could I please get:**

- 1. The name of the NHS provider from which the call originated**
- 2. Which A&E they were taken to**
- 3. The reason the patient needed to be taken to A&E**

Please see the information you require on the attached spreadsheet.



Less than 10, we are unable to provide exact figures as this could be identifiable to individuals.

With regards to providing analytical information, the Trust complies with the ICO Anonymisation Code of Practice. This stipulates that when providing information organisations adopt the use of a less than 10 caveat is applied when providing analytical information in instances where there are low numbers. By applying these parameters we are reducing the potential linking of data and making this identifiable.

### **Next steps**

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

The ICO's postal address is:  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon