



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Internal Ref:  
Email:

Dear

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

Please accept the Trust's sincere apologies for the delay and inconvenience you have experienced regarding this response. At the time of writing the Trust continues to receive high volumes of FOI requests, many of which are complex and time consuming. In this instance, the Trust has not responded within the required 20 days, and for this we apologise.

### **Request**

You asked us:

**I am writing under the Freedom of Information Act to request information relating to Patient Transport Services in the NHS Trust. I have set out the information I require below:**

- Please can you outline the procurement process for Patient Transport Service contracts.**
- What is the criteria for Patient Transport Service contracts.**
- Which organisation sets the criteria for Patient Transport Service contracts.**
- Which organisation decides the successful bid for Patient Transport Service contracts.**
- Is there any criteria for Patient Transport Service contracts attached to terms and conditions and pay of staff.**

We have processed your request under the Freedom of Information Act 2000 (FOIA)



## **Response**

The formal Trust response follows.

The Trust confirms it does not hold the information you requested.

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We don't provide Patient Transport Services and have not held any of those contracts for many years.

Patient Transport Services are now commissioned by the ICBs (Integrated Care Board) and overseen by NHS England.

## **Next steps**

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

The ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.



Saving Lives,  
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon

Yours sincerely,

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**



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Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon