



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref:
Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

Please accept the Trust's sincere apologies for the delay and inconvenience you have experienced regarding this response. At the time of writing the Trust continues to receive high volumes of FOI requests, many of which are complex and time consuming. In this instance, the Trust has not responded within the required 20 days, and for this we apologise.

Request

You asked us:

Medical temporary staffing supply

1. **Do you manage your Medical Workforce Bank Internally? – Yes/No**
2. **If Yes to the question above, do you manage your Medical workforce bank internally using specialist bank technology e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? Please specify which one?**
If Yes to the above questions is it actively used?
3. **Do you outsource the management of your Medical workforce bank? – Yes/No**
4. **If Yes to the above question, can you confirm the supplier managing it for you?**
5. **Do you use Direct Engagement?**
6. **If Yes to the above question, can you confirm the supplier managing it for you? And can you specify the staff groups and if it is bank or agency?**
7. **What is your total Bank and agency hours for the Financial Year 2023/2024?**
8. **Does your Trust have any doctors that work on the bank via a LTD company?**



Associated costs -Medical

- 9. Please confirm the charges that you pay to your technology provider for use of their system. e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (in the last Financial Year 2023/2024)**
- 10. Can you confirm how you are charged eg per hour, fixed fee, percentage? And what the fees are?**
- 11. Please confirm the charges you pay your managed service provider for Medical Workforce? e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (if applicable, in the last Financial Year 2023/2024)**
- 12. Can you confirm how you are charged for managed service? eg per hour, fixed fee or percentage?**
- 13. Please confirm the roster system provider used for your medical workforce? Eg Liaison, RL Datix etc**
- 14. Please confirm charges that you pay to your technology provider for Direct Engagement? Eg per hour fixed fee, percentage**

We have processed your request under the Freedom of Information Act 2000 (FOIA)

Response

The formal Trust response follows.

The Trust confirms it holds the information you requested.

- 1. Do you manage your Medical Workforce Bank Internally? – Yes/No**

Yes, the Trust manages all its bank staff internally.

- 2. If Yes to the question above, do you manage your Medical workforce bank internally using specialist bank technology e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? Please specify which one?**

No, the Trust does not use specialist bank technology.

If Yes to the above questions is it actively used?

Not applicable, the Trust does not use specialist bank technology.

- 3. Do you outsource the management of your Medical workforce bank? – Yes/No**

No, the Trust does not outsource the management of your Medical workforce bank.



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Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon

4. **If Yes to the above question, can you confirm the supplier managing it for you?**

Not applicable, the Trust does not outsource the management of your Medical workforce bank.

5. **Do you use Direct Engagement?**

No, the Trust does not use Direct Engagement.

6. **If Yes to the above question, can you confirm the supplier managing it for you? And can you specify the staff groups and if it is bank or agency?**

Not applicable, the Trust does not use Direct Engagement.

7. **What is your total Bank and agency hours for the Financial Year 2023/2024?**

Total hours for financial year 2023/2024 was

Type	Hours
Bank	149,565
Agency	68,451
Total	218,016

8. **Does your Trust have any doctors that work on the bank via a LTD company?**

No, the Trust does not have any doctors that work on the bank via a LTD Company.

Associated costs -Medical

9. **Please confirm the charges that you pay to your technology provider for use of their system. e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (in the last Financial Year 2023/2024)**

Not applicable, the Trust does not use specialist bank technology.

10. **Can you confirm how you are charged eg per hour, fixed fee, percentage? And what the fees are?**

Not applicable, the Trust does not use specialist bank technology.



- 11. Please confirm the charges you pay your managed service provider for Medical Workforce? e.g. Patchwork, NHS Professionals, Locums Nest, Liaison, Allocate? (if applicable, in the last Financial Year 2023/2024)**

Not applicable, the Trust does not use a managed service provider.

- 12. Can you confirm how you are charged for managed service? eg per hour, fixed fee or percentage?**

Not applicable, the Trust does not use a managed service provider.

- 13. Please confirm the roster system provider used for your medical workforce? Eg Liaison, RL Datix etc**

The Trust uses GRS, provided by Totalmobile.

- 14. Please confirm charges that you pay to your technology provider for Direct Engagement? Eg per hour fixed fee, percentage**

Not applicable, the Trust does not use Direct Engagement.

Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: FOI@secamb.nhs.uk

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

The ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



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