

Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref: Email:

Tel: 0300 123 0999 www.secamb.nhs.uk

Dear ,

The Trust is in receipt of your Freedom of Information Act 2000 (FOIA) request, thank you. This request has been assigned the internal reference quoted above; please ensure that you quote this number in any future correspondence.

We have now provided a formal response below. Please accept our sincere apologies for the delay and inconvenience you have experienced regarding the completion of this request. At the time of writing the Trust continues to receive high volumes of FOI requests, many of which are complex and time consuming. In this instance, the Trust has not responded within the required 20 working days, and for this we apologise.

FOI Request

You asked us:

Please share your policy regarding the callout of UKSAR assets (eg HMCG air and coastal assets, Mountain Rescue, Lowland Rescue, Cave Rescue).

Over the two years to 31 Dec 2024, please share the number of times UKSAR assets from each organisation listed (HMCG air and coastal assets, Mountain Rescue, Lowland Rescue, Cave Rescue) were utilised, listed by each operational division/locality.

Formal Response

The Trust confirms it holds part of the information you requested.

The Trust does not have a specific policy regarding the utilisation of UKSAR assets.

Emergency Operations Centres will request mobilisation of UKSAR assets, as required, in accordance with our Dispatch Standard Operating Procedures (SOP) and the Incident Response Plan, based on the nature of individual incidents and the capabilities of the partner agency required.



Trust policies and procedures that are held publicly on our website can be searched by keyword and reviewed at the following link: https://www.secamb.nhs.uk/trust-policies-procedures/

Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response then in the first instance please contact Caroline Smart, Head of Information Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the <u>Information Commissioner's Office</u> (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: <u>www.ico.org.uk/foicomplaints</u>.

Alternatively, the ICO's postal address is: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Chair: Michael Whitehouse CEO: Simon Weldon

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

