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Internal Ref:
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Dear

The Trust is in receipt of your Freedom of Information Act 2000 (FOIA) request, thank you. This request has been assigned the internal reference quoted above; please ensure that you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOI request.

FOI Request

You asked us:

Under the Freedom of Information Act 2000, could you please provide me with the following information in relation to temporary agency staffing.

1. Does your organization engage a Neutral Vend or Master Vend agency supplier for:

a. Medical

- i. Name of the NV or MV agency supplier**
- ii. Expiry date of contract with the NV or MV agency supplier?**

b. Allied Health Professionals (AHPs)

- i. Name of the NV or MV agency supplier**
- ii. Expiry date of contract with the NV or MV agency supplier**

c. Non-Medical, Non-Clinical (NMNC)

- i. Name of the NV or MV agency supplier**



- ii. Expiry date of contract with the NV or MV agency supplier
 - d. Nursing
 - i. Name of the NV or MV agency supplier
 - ii. Expiry date of contract with the NV or MV agency supplier
- 2. Does your organization organiz a Direct Engagement (DE) supplier for:
 - a. Medical
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
 -
 - b. Allied Health Professionals (AHPs)
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved_
 - c. Non-Medical, Non-Clinical (NMNC)
 - i. Name of the DE provider
 - ii. Expiry date of contract with the DE provider
 - iii. % of DE currently achieved
- 3. For the most recent Financial Year you have available please can you supply the spend figures on temporary agency staffing (worker pay & agency commission only) for:
 - a. Medical
 - b. Allied Health Professionals (AHPs)
 - c. Non-Medical, Non-Clinical (NMNC)
 - d. Nursing
- 4. For the most recent Financial Year you have available please can you supply the number of hours worked by temporary agency workers for:
 - a. Medical



- b. Allied Health Professionals (AHPs)
- c. Non-Medical, Non-Clinical (NMNC)
- d. Nursing

6. Where a contract is in place for the provision of a Neutral Vend, Master Vend and/or a Direct Engagement supplier, please can you advise who the lead contact or responsible officer within the organization is for this contract?

- Name:
- Job title:
- Email:

7. Alternatively please can you advise who is responsible for temporary agency staffing at the organization across the following departments:

a. Workforce Lead

Name:

Job Title:

b. Procurement Lead

Name:

Job Title:

c. Finance Lead

Name:

Job Title:

Formal Response

The Trust confirms it holds the information you requested.

1. Does your organization engage a Neutral Vend or Master Vend agency supplier for:

a. Medical

- i. Name of the NV or MV agency supplier
- ii. Expiry date of contract with the NV or MV agency supplier?



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- b. **Allied Health Professionals (AHPs)**
 - i. **Name of the NV or MV agency supplier**
 - ii. **Expiry date of contract with the NV or MV agency supplier**
- c. **Non-Medical, Non-Clinical (NMNC)**
 - i. **Name of the NV or MV agency supplier**
 - ii. **Expiry date of contract with the NV or MV agency supplier**
- d. **Nursing**
 - i. **Name of the NV or MV agency supplier**
 - ii. **Expiry date of contract with the NV or MV agency supplier**

The Trust does not engage a Neutral Vend or Master Vend agency supplier for any category.

2. Does your organization organize a Direct Engagement (DE) supplier for:

- a. **Medical**
 - i. **Name of the DE provider**
 - ii. **Expiry date of contract with the DE provider**
 - iii. **% of DE currently achieved**
-
- b. **Allied Health Professionals (AHPs)**
 - i. **Name of the DE provider**
 - ii. **Expiry date of contract with the DE provider**
 - iii. **% of DE currently achieved**
-
- c. **Non-Medical, Non-Clinical (NMNC)**
 - i. **Name of the DE provider**
 - ii. **Expiry date of contract with the DE provider**
 - iii. **% of DE currently achieved**

Not applicable, we only use CCS (Crown Commercial Service) Framework approved agencies when the need arises.

3. For the most recent Financial Year you have available please can you supply the spend figures on temporary agency staffing (worker pay & agency commission only) for:

- a. **Medical**



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- b. Allied Health Professionals (AHPs)
- c. Non-Medical, Non-Clinical (NMNC)
- d. Nursing

Temporary agency spend for 2024/25	
Medical	£0
Allied Health Professionals (AHPs)	£2,039,336
Non-Medical, Non-Clinical (NMNC)	£309,047
Nursing	£0

4. For the most recent Financial Year you have available please can you supply the number of hours worked by temporary agency workers for:

- a. Medical
- b. Allied Health Professionals (AHPs)
- c. Non-Medical, Non-Clinical (NMNC)
- d. Nursing

Temporary agency hours for 2024/25	
Medical	0
Allied Health Professionals (AHPs)	55,479
Non-Medical, Non-Clinical (NMNC)	7,885
Nursing	0

6. Where a contract is in place for the provision of a Neutral Vend, Master Vend and/or a Direct Engagement supplier, please can you advise who the lead contact or responsible officer within the organization is for this contract?

- Name:
- Job title:
- Email:

Not applicable

7. Alternatively please can you advise who is responsible for temporary agency staffing at the organization across the following departments:

- a. Workforce Lead
Name:
Job Title:
- b. Procurement Lead
Name:
Job Title:



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c. Finance Lead

Name:

Job Title:

The Trust does not provide individual names or contact details in response to FOI requests. Business enquiries can be made by emailing enquiries@secamb.nhs.uk. Alternatively, names and roles of SECAMB employees already in the public domain can be found via our website here: <https://www.secamb.nhs.uk/what-we-do/about-us/trust-board/>.

Next steps

We hope you find the information provided to be of some assistance.

We publish a variety of information which may assist future enquiries relating to our service on our website – www.secamb.nhs.uk.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address: FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer. We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](https://www.ico.org.uk/foicomplaints) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**