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Internal Ref:  
Email:

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[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Dear

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

### **Request**

You asked us:

**Could I request data round any Datix's performed by crews for falls /resulting in long lays, trust wide & for east Kent alone, for the last quarter?**

**Also, do you have any data around falls calls and how long they on average spend in validation, trust wide & for east Kent, for the last quarter??**

We have processed your request under the Freedom of Information Act 2000 (FOIA)

### **Response**

The formal Trust response follows.

The Trust confirms it holds part of the information you requested.

**Could I request data round any Datix's performed by crews for falls /resulting in long lays, trust wide & for east Kent alone, for the last quarter?**

Between 1<sup>st</sup> October 2024 and 31<sup>st</sup> December 2024 we have recorded 12 incidents which would fall under this category. Unfortunately we are unable to break this down in to East Kent however less than 10 of these were in Kent.



**Also, do you have any data around falls calls and how long they on average spend in validation, trust wide & for east Kent, for the last quarter??**

Date Range	Trust: Average Time Spent in Validation	East Kent: Average Time Spent in Validation
2024/25 Q3	01:09:00	01:01:22

**Date range:** 01/10/2024 – 31/12/2024

**Falls** have been identified during telephone triage:

Conditions – Fall Head, Fall Stairs, Fall Injuries Unknown, Fall Non-injury

**East Kent** – LSOA: Ashford, Canterbury, Dover, Shepway, and Thanet

Less than 10, we are unable to provide exact figures as these could be identifiable to individuals.

With regards to providing analytical information, the Trust complies with the ICO Anonymisation Code of Practice. This stipulates that when providing information organisations adopt the use of a less than 10 caveat when providing analytical information in instances where there are low numbers. By applying these parameters we are reducing the potential linking of data and making this identifiable.

### Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

The ICO's postal address is:  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,  
Serving Our Communities

Chair: Usman Khan CEO: Simon Weldon



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