



Trust Headquarters  
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West Sussex  
RH10 9BG

Internal Ref:  
Email:

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Dear

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

### **Request**

You asked us:

**Please can you tell me if SECAMB has tested their emergency response to Westvale Park, Horley?**

**I am interested to learn if SECAMB can meet the speed of response for emergency response that you are measured by.**

**My particular interest is due to the single vehicular access to Westvale Park via A217.**

We have processed your request under the Freedom of Information Act 2000 (FOIA)

### **Response**

The formal Trust response follows. Any separate document provided will be signified.

The Trust confirms it holds the information you requested.

**Please can you tell me if SECAMB has tested their emergency response to Westvale Park, Horley?**

**I am interested to learn if SECAMB can meet the speed of response for emergency response that you are measured by.**

**My particular interest is due to the single vehicular access to Westvale Park via A217.**



SECAMB do not test response times to key areas, however do hold community response posts in areas to where possible keep cover in the area, with the closest response post to this location being Horley. With regards to the speed for the response to the area of Westvale Park, SECAMB will respond to any emergency call with the closest response at the time, therefore it would not be possible to confirm this.

Further details on our response time performance targets can be found on our website here: <https://www.secamb.nhs.uk/how-we-do-it/our-performance/response-time-targets/>

### **Next steps**

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints).

The ICO's postal address is:  
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,  
Serving Our Communities

Chair: Usman Khan CEO: Simon Weldon