



Trust Headquarters
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Internal Ref: 250126
Email:

Dear

The trust acknowledges receipt of your Freedom of Information Act 2000 (FOIA) request, referenced above. Please ensure you quote this number in any future correspondence.

Please accept the Trust's apologies for the delay and inconvenience you have experienced regarding your FOIA request.

FOI Request

You asked us:

I am writing under the Freedom of Information Act 2000 to request the following document, as provided by NHS England and the Association of Ambulance Chief Executives (AACE): *Category 3 – 999 Overdose and Suicidal Ideation Calls; Initial Assessment of Lethality / Toxicity Principles Document.*

I understand that there is a version of this document from April 2021 and an updated version from November 2023. I would like to see both versions.

Formal Response

The Trust confirms it holds the information you have requested.

I am writing under the Freedom of Information Act 2000 to request the following document, as provided by NHS England and the Association of Ambulance Chief Executives (AACE): *Category 3 – 999 Overdose and Suicidal Ideation Calls; Initial Assessment of Lethality / Toxicity Principles Document.*

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Please find two documents included with this disclosure:

*B0489_Cat3 999 overdose and suicidal ideation calls_FINAL_Redacted
PRN00929_999 overdose and suicidal ideation calls_November 2023*

Please note names of authors have been redacted by the document owners.

Next steps

Please note you will be able to source a lot of information which is made available on our website.

Should you be dissatisfied with our response then in the first instance please contact Richard Banks, Head of Corporate Governance, via the following email address:

FOI@secamb.nhs.uk

You can ask us to review our original response. If you would like us to carry out an internal review, please let us know within 40 working days of you receiving our original response. This review will be conducted by an individual who was not directly involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

We will endeavour to complete this request within 20 working days.

Should you remain dissatisfied then you can contact the [Information Commissioner's Office](#) (ICO). Complaints to the ICO should be made within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

Alternatively, the ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Michael Whitehouse CEO: Simon Weldon