



Trust Headquarters
Nexus House
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Crawley
West Sussex
RH10 9BG

Internal Ref:
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

Request

You asked us:

I'm aware the Trust has various contracts in place for Web Filtering and Security Awareness Training.

Can you please confirm the following:

- **What current web filter is in place and when this contract is due to expire?**
- **What current security awareness training is in place and when this contract is due to expire?**
- **Lastly, can you please confirm what reseller the trust used to purchase their web filter and security awareness training technologies?**

We have processed your request under the Freedom of Information Act 2000 (FOIA)

Response

The formal Trust response follows.

The Trust confirms it holds the information you requested.

What current web filter is in place and when this contract is due to expire?

We are not disclosing this information under the FOI Act Section 23(1) and 24(1) as this would contravene the security principles.

Current contract expiry May 2025.

- **What current security awareness training is in place and when this contract is due to expire?**



No formal security training.

• **Lastly, can you please confirm what reseller the trust used to purchase their web filter and security awareness training technologies?**

Boxxe Ltd for web filter.

Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: FOI@secamb.nhs.uk

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](https://www.ico.org.uk/foicomplaints) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.

The ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**