



Trust Headquarters  
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4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

17<sup>th</sup> February 2025  
Internal Ref:  
Email:

Tel: 0300 123 0999  
[www.secamb.nhs.uk](http://www.secamb.nhs.uk)

Dear ,

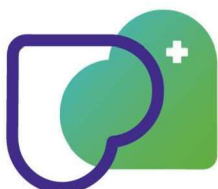
The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

### **Request**

You asked us:

- 1. Which software provider does the Trust use for doctors temporary staff management software**
- 2. Which software provider does the Trust use for direct engagement management of medical locums software**
- 3. Which software provider does the Trust use for master vendor management software**
- 4. What is the contractual end date of your current direct engagement software**
- 5. What is the contractual end date of your current master vendor management software**
- 6. What is the contractual end date of your current temporary staff management software**

We have processed your request under the Freedom of Information Act 2000 (FOIA)



## **Response**

The formal Trust response follows. Any separate document provided will be signified.

The Trust confirms it holds the information you requested.

### **1. Which software provider does the Trust use for doctors temporary staff management software**

We do not have a Medics workforce software. For scheduling/rostering we use Global Rostering System (GRS) by TotalMobile Ltd (contract annually renews, next renewal 31/01/25).

### **2. Which software provider does the Trust use for direct engagement management of medical locums software –**

We don't have a software provider for this as we don't have a master vendor provider

### **3. Which software provider does the Trust use for master vendor management software**

We are currently phasing in to use Atamis.

### **4. What is the contractual end date of your current direct engagement software**

N/A

### **5. What is the contractual end date of your current master vendor management software**

N/A

### **6. What is the contractual end date of your current temporary staff management software**

N/A

## **Next steps**

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: [FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.



Saving Lives,  
Serving Our Communities

Chair: Usman Khan CEO: Simon Weldon

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](https://www.ico.org.uk/for-organisations/about-the-information-commissioner/what-we-do) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: [www.ico.org.uk/foicomplaints](https://www.ico.org.uk/for-organisations/about-the-information-commissioner/what-we-do).

The ICO's postal address is:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

**Freedom of Information Coordinator**  
**South East Coast Ambulance Service NHS Foundation Trust**



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