



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Internal Ref:
Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear ,

The trust is in receipt of your information request, thank you. Please accept this formal response, which has been given the internal reference quoted above. Please quote this reference number in any correspondence.

Please accept the Trust's sincere apologies for the delay and inconvenience you have experienced regarding this response. At the time of writing the Trust continues to receive high volumes of FOI requests, many of which are complex and time consuming. In this instance, the Trust has not responded within the required 20 days, and for this we apologise.

Request

You asked us:

Under The Freedom of Information Act 2000, could you kindly answer the following questions:

- 1. What is the total number of mental health related callouts (CAD records) that the South East Coast Ambulance Service have responded to over the last five years? I would like this information to be provided for each of the last five calendar years as follows: 2019, 2020, 2021, 2022, 2023.**
- 2. Please could you also provide the proportion of total callouts that relate to mental health incidents (e.g. 40%).**
- 3. How many sections were made related to mental health incidents in the last five calendar years?**

We have processed your request under the Freedom of Information Act 2000 (FOIA)

Response

The formal Trust response follows. Any separate document provided will be signified.

The Trust confirms it holds the information you requested.



Under The Freedom of Information Act 2000, could you kindly answer the following questions:

- 4. What is the total number of mental health related callouts (CAD records) that the South East Coast Ambulance Service have responded to over the last five years? I would like this information to be provided for each of the last five calendar years as follows: 2019, 2020, 2021, 2022, 2023.**
- 5. Please could you also provide the proportion of total callouts that relate to mental health incidents (e.g. 40%).**
- 6. How many sections were made related to mental health incidents in the last five calendar years?**

Year	Count of Incidents with a response	proportion of mental health incidents	Count of Section 135 (1) and 136
2019	23440	3.3%	1531
2020	29201	4.2%	1449
2021	29372	4.2%	1168
2022	31668	4.8%	743
2023	34471	5.3%	662

Data provided is from 01 Jan 2019 – 31 Dec 2023

For mental health incidents where the condition description included is: Alcohol related, carbon monoxide, hanged attempted, hanging, HCP-mental health, JRU police incidents (joint response unit), mental health, section 135 (1), section 136 and suicide.

Next steps

We hope you find the information provided to be of some assistance.

Should you be dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address: FOI@secamb.nhs.uk

You can ask us to review our response. If you would like us to carry out a review, please let us know within 40 working days. This will be conducted by someone who was not involved in reviewing the original response, ordinarily, the Trust Data Protection Officer.

Should you remain dissatisfied following our internal review, you can complain to the [Information Commissioner's Office](#) (ICO). You should make complaints to the ICO within six weeks of receiving the outcome of an internal review. The easiest way to lodge a complaint is through their website: www.ico.org.uk/foicomplaints.



Saving Lives,
Serving Our Communities

Chair: Usman Khan CEO: Simon Weldon

The ICO's postal address is:
Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

Yours sincerely,

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust



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