

Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Dear

Tel: 0300 123 0999 www.secamb.nhs.uk

Chair: Usman Awais Khan; CEO: Simon Weldon

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 241031.

You requested the following information, please also see our response below:

In February 2023 I requested the following information and would be grateful if you could supply the data for each month starting December 2022 up to and including September 2024, please provide the average time resources have spent at the various stages of the call cycle.

For all emergency incidents resulting in a response arriving at the scene: (i.e. exclude vehicles allocated which did not arrive at scene)

- 1. Time on Task All: Vehicle mobile to vehicle clear (exclude vehicles stood down before arrival)
- 2. Time on Task S&T: Vehicle mobile to vehicle clear for incidents where patient discharged at the scene (exclude vehicles stood down before arrival)
- 3. Time on Task S&C: Vehicle mobile to vehicle clear for incidents where patient transported to hospital (exclude vehicles stood down before arrival)
- 4. Time at scene All: Vehicle arrived at scene to vehicle left scene or clear at scene
- 5. Time at scene S&T: Vehicle arrived at scene to vehicle clear for incidents where patient discharged at the scene
- 6. Time at scene S&C: Vehicle arrived at scene to vehicle left scene for incidents where patient transported to hospital
- 7. Hospital Turnaround: Vehicle arrived at hospital to vehicle clear at hospital

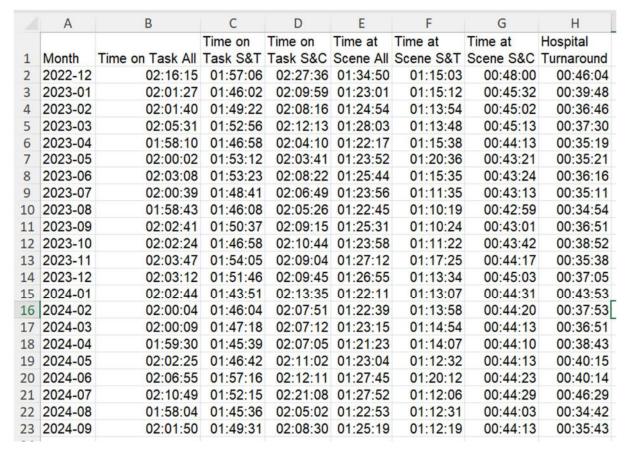
Average	Time	Time	Time	Time	Time	Time	Hospital
Time	on	on	on	at	at	at	Turnaround
per	Task	Task	Task -	Scene	Scene	Scene	
Incident	- All	- S&T	S&C	- All	- S&T	- S&C	

December 22

January 23

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## **Trust Response:**



I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

