



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Dear,

Tel: 0300 123 0999
www.secamb.nhs.uk

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240928.

You requested the following information, please see our response below:

1. Do you use an electronic patient record (EPR) in your Trust

If yes: -

a. Who supplies this system?

Cleric Computer Services Ltd

b. When does the contract end for this system?

September 2026 (optional +1 year extension)

c. Is that EPR system updated in real time with patient data collected in the ambulance?

Yes

d. Or is the data held locally on the ambulance and synchronised with a central system at some later date?

The application we use has offline capability in the event of lack of data signal.

e. Does your EPR system integrate with, or have access to, any other EPR at the NHS Acute Trusts within the ICB's that you cover.

No.

If it does, then which organisations and what system

- f. Does your EPR system integrate with, or have access to, any EPR systems at the NHS Mental Health or Community Trusts within the ICB's that you cover?

No.

If it does, then which organisations and what system

- g. Does your EPR system integrate with, or have access to, any Social Care systems in the ICB's that you cover.

No.

If it does, then which organisations and what system

- h. Does your EPR system integrate with, or have access to, any Local Authority systems in the ICB's that you cover.

No.

If it does, then which organisations and what system

- i. Does your IT system integrate with, or have access to, any regional Health Information Exchange (HIE) systems? (HIE type systems allow patient data from multiple sources to be consolidated into a single view)

Yes, in testing currently.

If it does, then which organisations and what system

Local shared records via. Graphnet, and NCRS (via. National Care Record Service)

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

