



Trust Headquarters
Nexus House
4 Gatwick Road
Crawley
West Sussex
RH10 9BG

Date:

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240906.

Responses are provided below each part request.

You requested the following information:

Specifically, I am seeking a copy of the most recent organizational chart for your ICT / Digital Directorate. This chart should include all job titles and Agenda for Change banding.

Please see attached organisation chart file.

In addition to this, can you also please advise which systems / suppliers you use for the following services:

999 Call Handling / Dispatch

Cleric Respond-2

111 Call Handling / Dispatch

Cleric Respond-2

Patient Transport Call Handling / Dispatch

Not applicable to SECAmb (No PTS)

Electronic Patient Record system

Cleric ePCR

Scheduling / Rostering

Global Rostering System (GRS)

If this information is available in electronic format, please provide it as a PDF or similar file type. If there are any exemptions that might apply to parts of this request, please provide the non-exempt material and explain the grounds for any redactions or omissions.



I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance, via the following email address:

FOI@secamb.nhs.uk

Yours sincerely,

**Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust**



Saving Lives,
Serving Our Communities

Chair: Usman Khan CEO: Simon Weldon