



Trust Headquarters  
Nexus House  
4 Gatwick Road  
Crawley  
West Sussex  
RH10 9BG

Date:

Email:

Dear,

**Tel: 0300 123 0999**  
**[www.secamb.nhs.uk](http://www.secamb.nhs.uk)**

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI 240404. Please accept our apologies for the delay in responding to your request.

You requested the following information, please also see our response below:

**I am writing in respect of your current finance / ERP solution. Could you kindly help me out with the below information please?**

**1. What ERP (Enterprise Resource Management) or Finance system is currently used at South East Coast Ambulance Service NHS Foundation Trust?**

The Trust used Oracle financials for its Finance system, this is hosted through NHS Shared Business Services.

**2. When does your contract expire?**

Contract expires 31st December 2029 with an option to extend for 3 further years.

**3. Do you have any planned upgrades of the software? If so, when?**

The system is hosted by NHS Shared Business Services and they manage any upgrades as and when applicable.

**4. Are you planning to go to market for a replacement ERP/ Finance system?**

The Trust currently utilises the current framework agreement, so it is unlikely the Trust will go to market before this expires on 31 December 2033.

**If so, when?**

**5. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible**

The person responsible for the finance system is the Chief Finance Officer, email enquiries can be made to [enquiries@secamb.nhs.uk](mailto:enquiries@secamb.nhs.uk).

**6. What is the annual contract value of the software?**

The annual contract value is £150,981.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

**Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust**